



Company Type

Organic Gardening

Industry

Horticulture

How an Arizona-Based Company Migrated 40 Mailboxes from GoDaddy to Office 365

Background:

An Arizona-based company wanted to move their mailboxes out of GoDaddy platform to Office 365. They wanted to migrate in batches as per hierarchy-based roles. The company had 40 mailboxes. There was no website, they wanted to migrate just email and important data stored on every OneDrive file.

Challenges:

GoDaddy to Office 365 migrations are relatively complex than migration from other platforms. The company investigated with a lot of vendors to keep their email domain intact. They also had OneDrive files with huge data, and they wanted a seamless migration without any data loss.

Apps4Rent's Solution:

Since they had already selected the Microsoft 365 Business Standard plan, we discussed the CSP offering and explained them how their domain would move to Microsoft from GoDaddy. Apps4Rent's value proposition was put forward. We suggested the company to sign up with us and all their data could continue to be on Microsoft infrastructure. We laid out the action steps to perform migration including mailboxes, contacts, calendars, and OneDrive files.

An organic gardening company based in Tucson, Arizona used GoDaddy servers to host their 40 mailboxes, OneDrive files, and had no website. The complexities of GoDaddy hosting made them search for alternative options. They were looking for some simpler solutions. After an independent research, they decided to move to Office 365 platform. The plan selected was Microsoft 365 Business Standard as it sufficed their requirements.

Challenges Faced:

GoDaddy to Office 365 migrations are not easy. While other migration providers claimed loftier deals, GoDaddy migration differs from any other migration. We setup an expert call and communicated all the nitty gritty associated with the migration, expected downtime, and permissions setup. We were upfront about the downtime required in GoDaddy migrations. To proceed with the DNS switch from GoDaddy to Office 365, we needed a cut off time. We conveyed them that there may be a downtime of up to 2 hours. Hence, they would not be able to access emails until the DNS records gets replicated. Therefore, we suggested them to change the DNS records post business hours.

After having a discussion with our migration experts, they got a lot of confidence about our ability to handle such complex migrations.

Action Plan

Apps4Rent assigned a dedicated support professional who worked specifically with the customer. Our team provided an action plan that was to be followed in migrating their mailboxes.

We did an initial migration, which migrated all the emails to the new tenant except for last 30 days. Once the customer confirmed whether the data and folder structure appeared as expected, we proceeded with the final migration which synchronized all emails, calendars, and contacts. We asked for a cut-off date to change the DNS records from GoDaddy to Office 365. We also suggested the customer to disable 2-factor authentication on GoDaddy control panel, which allowed us to change the DNS records post migration.

We sent login credentials to customer and asked the customer to verify if everything appeared as expected. Once the customer gave his confirmation along with other details, we initiated the migration.

Once the pre-migration was complete, the customer got an email. They allowed us downtime of couple of hours where we made the DNS switch to release the GoDaddy domain. Once the final migration was complete, we sent them an acknowledgment email. They had questions about migrating OneDrive files. We informed that files could be downloaded and uploaded to Office 365. Once that was done, all their data was intact.

Results

All of 40 mailboxes, calendar, contacts, and OneDrive files were successfully migrated to Office 365 from GoDaddy servers just within a span of week. There was no data loss and no interruptions in business operations apart from 2-hour downtime, which was already informed in advance.

Though many Office 365 migration service providers claimed to do it, nobody can guarantee a seamless transition like Apps4Rent as we have performed over hundreds of such complex migrations. Also, the company got a cost benefit when they paid annually as we matched Microsoft's pricing while offering a lot more than Microsoft. Our prompt Support during migration was appreciated. Therefore, it was a better deal for the customer.